

## ANIS INSPECTION INDIA LLP

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## **Quality/Inspection Policy**

ANIS is committed to provide highest quality services to our customer, that conform to valid andmutually agreed upon requirements, which facilitates to achieve maximum customer satisfaction.

To achieve this, we shall

- Provide timely services and ensure customer satisfaction and continuous enhancement inquality of services and adoption of best practices.
- Optimize on resource utilization through culture of excellence, team work and continuous training to ensure continual improvement of Inspection Services and customer satisfaction
- Continually measure the efficiency of our processes by setting and reviewing theobjectives, targets and programs periodically leading to continual improvement
- Make ANIS as compatible as possible, in terms of capabilities and services, with marketneeds, both for the present and the future.
- Treat all activities of ANIS as a process, and / or combination of several sub-processes, and manage the same through application of Quality Management System approach and Quality Improvement techniques.
- Comply with all applicable Codes/ Standards, Rules and Regulations related to scope of inspection
- Train our people in the principles and methods of quality improvement and operational/ generic skills to enable them to identify and eliminate problems to improve their service quality and add value to customer's interest.
- Protect the interests of society as well as other interested parties while providing our services in an impartial, independent, and professional ethical manner.
- Ensure objectivity, integrity and confidentiality by managing the conflict of interests.
- Ensure consistent operation through competent personnel

The policy shall be made available to our employees, all interested parties working for or on behalf of organization and public at large.

Effective Date: 10 January 2022



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